

KIRCHHOFER

The Embassy Kirchhofer Group, with locations in Interlaken, Grindelwald, and Lucerne, is today one of the largest retailers for high-quality watches and jewelry in Switzerland and stands for the highest quality in the traditional Swiss watch market.

For our **Cartier Boutique in Interlaken**, we are looking for a flexible and experienced candidate **from now on** as

Boutique Director deputy 100%

Your tasks

- Ensure a first-class customer service experience to promote customer loyalty
- Train the sales team in dealing with demanding international and local customers and individual customer care
- Support in employee management and development
- Ensuring a positive team culture and employee motivation
- Ensuring that the luxury brand of Cartier is appropriately represented, and that the boutique complies with the brand guidelines.
- Supports the back office with shift, vacation and absence planning
- Inventory management

Your profile

- In-depth experience in the sale of luxury goods with an advantage in the watch/jewelry sector and ambassador for Cartier
- In advantage: Degree from a higher technical college or a retail specialist
- Experience or strong interest in a managerial position, ideally in the luxury segment or in the jewelry and watch industry.
- Leadership and coaching skills
- You have empathy, enthusiasm and professional appearance and strong service orientation.
- You communicate verbally and in writing in English and German at a very high level. Proficiency in additional languages is an advantage.
- It would be advantageous if you resided in the Interlaken area and had relevant industry contacts.

What you can expect

- Working in a lean organization with short decision-making processes
- Motivated team in an open and inspiring atmosphere
- A varied role with potential for future career development opportunities
- Support for professional training
- Attractive social benefits
- A great workplace in a qualitative environment
- Numerous benefits
- Professional childcare from Monday to Sunday during our opening hours
- Regular events for employees

Are you ready for a new challenge?

Mr. Oskar Schönbeck is looking forward to receiving your complete application:
jobs@kirchhofer.com