

The Embassy Kirchhofer Group, with locations in Interlaken, Grindelwald, and Lucerne, is today one of the largest retailers for high-quality watches and jewelry in Switzerland and stands for the highest quality in the traditional Swiss watch market.

For our **stores in Interlaken**  from **January 2026** and *Chopard* from **June 2026** we are looking for qualified, in watches experienced candidates such as:

Sales Associates Chinese Speaking 80-100% (m/f/d)

Your tasks

- Ensure that each client receives outstanding and exceptional customer service by providing a friendly environment, maintaining outstanding standards with solid product knowledge. This includes also taking care of the repairs.
- Negotiate and handle objections with ease
- Active networking, maintaining and expanding our customer base
- Assisting with the presentation of our sales areas, display windows and showcases
- Understand and comply with all security and operational policies
- Ensuring a positive team culture and employee motivation
- Ensuring that the Embassy Kirchhofer Group is appropriately represented, and that our stores comply with the brand guidelines.

Your profile

- **Passion** – A high degree of empathy and intercultural competence in dealing with our national and international customers.
- **Excellence & Experience** – In-depth experience in the sale of luxury goods with 2 to 5 years operational experiences in the watch/jewelry sector.
- **Agility** – Need to showcase your sales performance and customer skills as well as product knowledge and sales technique. You must be able to work Saturday and Sunday consistently.
- **Togetherness** – Teamwork and mutual respect are a matter of course for you. You have a hands-on mentality and actively contribute to the success of the company.
- **Openness** – You communicate verbally and in writing in Chinese and have a very good knowledge of English. Any other languages is a plus.
- **Integrity** – You are a trustworthy personality with initiative who, thanks to your sensitivity and resilience, complements the existing strong team spirit very well. It would be an advantage if you live in the Interlaken area and have relevant contacts in the industry.

What you can expect

- Working in a lean organization with short decision-making processes
- Motivated team in an open and inspiring atmosphere
- A varied role with potential for future career development opportunities
- Support for professional training
- A standard market salary package and an interesting incentive
- Attractive social benefits
- A great workplace in a qualitative environment
- Numerous benefits
- Professional childcare at special rates (payself) from Monday to Sunday during our opening hours
- Regular events for employees

Are you ready for a new challenge? Mr. Oskar Schönbeck is looking forward to receiving your complete application: jobs@kirchhofer.com